

RETURN CONDITIONS

If you are not 100% satisfied, you can return your order for a full refund within 14 days from the date you have received the order. Items must be unused and unwashed, and in the original packaging with all original tags attached and, if applicable, protective inner lining intact on relevant products.

The return of any BMC Switzerland product is your responsibility and at your own cost and expense.

Once the returned goods are received and inspected by our Returns Department, your refund will be processed and automatically credited to your original means of payment. Please contact our Customer Service immediately should you receive an incomplete, wrong or damaged goods. The return will be then organized by the company.

RETURN PROCESS

1. Print this document and complete the returns section below (you can also copy the form onto paper).
2. Enclose the completed return-sheet, the delivery note and the items being returned into a package.
3. Take package to carrier of choice and select preferred method of shipment. We recommend keeping tracking information for records.

4. Send to:

BMC Switzerland / Agility
7 Rue Pierre Clostermann
FR 68730 BLOTZHEIM
FRANCE

RETURN INFORMATION

ORDER REFERENCE:

Number	Product Description	Quantity
1		
2		
3		
4		
5		
6		
7		
8		
9		
10		

For further information on returns or exchanges, please contact BMC Switzerland customer service at:

Email: info@bmc-switzerland.com
Phone: +41 32 654 14 54 from 9am to 4pm